

# **Our Values and Principles**

Our values are at the heart of the corporate philosophy of Grupo Nueva and gather the best attributes of all our Business Divisions. The actions we take, either as team or as people, are based on the following basic principles.

## **OUR CLIENTS**

All our collaborators seek constantly to anticipate and meet the changing needs of our clients through our products and services, working with world class standards.

## **OUR COLLABORATORS**

The mutual respect is the basis of the relationships between all employees of our companies. We respect the individuality and integrity of each person. We promote teamwork as the best way to relate. We develop a work environment that encourages maximum synergy between our employees and companies to achieve our goals. We provide opportunities for professional development, as well as training and motivational programs to improve skills and to attract and retain the best. We provide safe and healthy working conditions. The passion and enthusiasm are essential attributes of our people. Our collaborators are the key players in the efforts of the Group for sustainable development.

## **OUR COMMUNITIES**

We responsibly and ethically response to our communities in Latin America and we work to improve the life quality of present and future generations. Society offers us opportunities. Due to this we dedicate part of our efforts and talents on the improvement of the society. Our companies promote social and environmental responsibilities in all our operations and among all those with whom we do business.